When you receive your property Notice of Appraised Value in the mail, you may choose protest your value online by visiting our website at <a href="https://www.franklincad.com">www.franklincad.com</a> and use the following instructions.

Click on the "File Protest Online" menu item to the left. If you choose to come in to the appraisal district or call the appraisal district and initiate an inquiry and/or send in your protest by mail, you will not be able to protest online.



To find your property, enter your "Parcel ID" in the search box and click search.

If you don't have your notice of appraised value, use the "New Property Search" link to find your property in our database.

If you are eligible to file a protest online, you will see a "File Protest Online " button on the property information screen.

Click "File Protest Online" and a protest form will open for you to fill out the details for your reason to protest your property value.



Online protests can only be filed if:

- -the property is classified as residential single family,
- -the property is your residence homestead (you have a homestead exemption on the account)
- -you have not designated an agent to represent you.

If you think you should be eligible to file a protest online but cannot, please contact us at 903-537-2286.



Fill out the form by clicking next and answering all questions.

When all questions are completed, you will be required to agree to sign the protest digitally, supply a valid email address for correspondence from the appraisal district, and you will have the ability to view and/or print your own copy of the protest for your records.

The appraisal district will receive a notification of your protest and will contact you regarding your request.

